



Worried About Screening in a Crisis? Don't Give Up Hope.



Now more than ever, hiring quickly and getting people back to work are critical needs. Sterling is fully operational and here to support your need to establish safe cultures while hiring during this crisis.

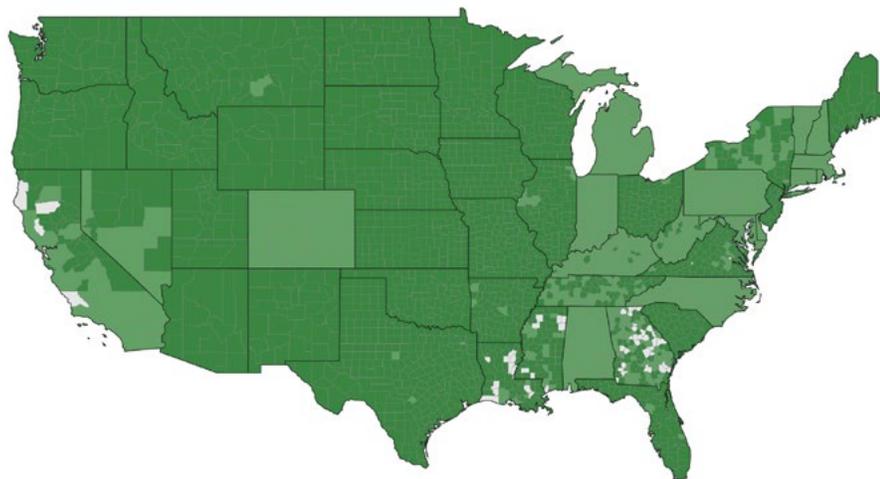
As the hiring landscape experiences an urgent demand in certain industries—including healthcare, online retail, the gig economy, and staffing—many companies operating in these areas are reporting that they are unable to fulfill the most basic criminal checks because of widespread court closures, causing some providers in the background screening industry to quote 30% or more background checks they can't complete.

This puts critical industries in an untenable position of having to trade off safety for saving lives. At Sterling, we don't believe companies should have to make this choice, especially at a time like this.

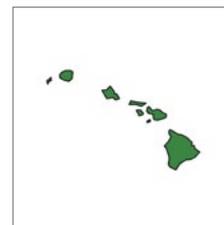
We are able to clear the path for background screenings amid the COVID-19 crisis as a result of our:

- Proprietary end-to-end automation that allows access to court information
- Global partner network that supplies additional fulfillment capabilities

Despite Court Closings, Sterling Continues to Fulfill Background Screenings in Over 95% of US Jurisdictions.



- Courts Open – Sterling Fulfilling
- Courts Closed or Reduced – Sterling Fulfilling
- Courts Closed – Sterling Unable to Fulfill



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The Sterling Difference

Our proprietary criminal record technology provides a secure, compliance-enabled, more accurate, and efficient way to gain quality results.



Direct digital access

Unlike other companies that use more third-party data providers, we have direct digital access to 2,400 US jurisdictions using CourtDirect™ technology.



More criminal coverage

Our proprietary technology covers 85% of US criminal search records. Sterling has spent 45 years building an extensive global partner network that supplies additional fulfillment capabilities and services. Despite court closings, we continue to fulfill background screenings in over 95% of US jurisdictions.



Working with you

We are offering flexible no-commitment contracts so you can onboard quickly during this crisis.



More accurate results

Our proprietary AI SmartData technology automates Sterling's criminal record screening fulfillment processes, eliminating some time-consuming manual processes so that background checks can be completed more quickly and efficiently.

- Sterling evaluates data at every step, and combines AI technology with a human component for more accurate results.
- Our systems parse available identifying information to match court records to the candidate, reducing the opportunity for errors to occur.
- SmartData is designed with compliance as a foundation. Our technology applies filters to results to comply with state and federal reporting requirements.

As our country works to treat those affected by COVID-19 and we all take the necessary measures to stop the spread of the virus, we're here to help our clients navigate through the uncertainties of the crisis.

Sterling remains committed to our mission of providing the foundation of trust and safety for our clients through any circumstances. We are committed to you in this crisis. We are in this together.

ABOUT STERLING

Sterling—a leading provider of background and identity services—offers a foundation of trust and safety that spans across industries, professions, and borders. Our technology-powered services help organizations create great environments for their workers, partners, and customers. With office locations around the world, Sterling conducts more than 100 million searches annually. Visit Sterling online at sterlingcheck.com.



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